

Cedars-Sinai Physician Network: Broker FAQ

Effective Date: January 1, 2026

Notification to Members: November 2025

Cedars-Sinai Medical Group and Cedars-Sinai Health Associates are updating their name to Cedars-Sinai Physician Network.

This is a name-only change and will not affect member benefits, coverage, physician relationships, or access to care.

Q1. How many members are impacted?

A1. A limited group of HMO members affiliated with **Cedars-Sinai Medical Group** or **Cedars-Sinai Health Associates** will be impacted by the name update. These members will see the new network name — *Cedars-Sinai Physician Network* — reflected on their health plan ID cards and in provider directories beginning **January 1, 2026**.

Q2. What does this mean for impacted members?

A2. Members will continue to have access to the **same physicians, care teams, and locations** as they do today. There will be **no change** to benefits, coverage, or medical group affiliation—only a name update in plan materials and some ID cards, when a network name is noted on the card. Note that not all members will be issued new ID cards.

Q3. What happens to members currently in active treatment?

A3. There will be **no disruption** to care or treatment. Members undergoing treatment or with existing referrals will continue their care plans seamlessly with their current providers. All authorizations and care coordination processes remain in place.

Q4. Will members lose access to their specialists tied to Cedars-Sinai?

A4. **No.** Members will continue to have access to the same specialists and facilities within the Cedars-Sinai network. All provider relationships, contracts, and referral pathways remain intact under the new name.

Q5. What role should agents play in this situation?

A.5 Brokers and agents can help by:

- **Reassuring clients** that this is a name-only change — there are **no changes to coverage or provider access**.
- **Reminding members** that if they receive a new ID card from their health plan, it is only to reflect the updated network name.
- **Encouraging members** to verify their new card information and contact their plan's member services number on the ID card with any questions. **Directing members** with additional questions to Cedars-Sinai's Patient and Provider Services team.

Q6. Who can members contact with questions?

A6. **Cedars-Sinai Patient and Provider Services**
(800) 700-6424

Monday–Friday, 8 a.m.–12:00p.m. and 1:00p.m. –5:00 p.m.

Cedars-Sinai Physician Network

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